

Why can't I log in to the investor zone?

There may be a few reasons why you cannot access the investor zone

- 1) Check that the username and password you have entered are correct. These were sent to you via e-mail
- 2) If you are sure you are entering the correct username and password, please check with your IT team that access to this site is not prohibited by your company firewall
- 3) If your IT department confirm that access has been granted and you still cannot access the extranet, please contact investorzone@exponentpe.com or dial 020 7854 8535 where your query can be escalated

I cannot open my PDFs on investor zone

The PDFs on investor zone are created for ease of downloading, viewing and printing. If you cannot open them it may be because:

- 1) You do not have the appropriate version of adobe acrobat. Please contact your IT department who will be able to check if this is on your PC and if not, they will be able to download this for you
- 2) If you do have the appropriate version of Acrobat, please check if it is all PDFs that you cannot open or just one or two. In both cases please contact investorzone@exponentpe.com or dial 020 7854 8535 where your query can be escalated

My details on investor zone are incorrect

In the unlikely instance that the login details you have for investor zone are incorrect, please contact investorzone@exponentpe.com or dial 020 7854 8535 immediately where this can be rectified

What if I would like to give access to another person in our organisation or want to remove someone's access to investor zone?

It is possible to give access to approved individuals in your organisation by sharing your username and password. If individuals leave your organisation and you need to reset these details please contact investorzone@exponentpe.com or dial 020 7854 8535 in the first instance and we will be able to deal with your request